

THINGS YOU SHOULD KNOW

Returning Paperwork

Help us help you! Please return the requested paperwork/documents in a timely manner. Mail, fax or scan & email paperwork to our office

Arrival time will be scheduled about two weeks in advance of your charter start date

**Any service requests changed or added within 2 weeks of your vacation start date is subject to an additional "Schedule Change" fee of \$200.00.

Cancellation Policy

If you must cancel your charter, the following terms will apply:

- 120 days or more: \$200.00 Non-Refundable Booking Fee
- 60-119 days: \$200.00 Non-Refundable Booking Fee + 30% Reservation Deposit
- 0-59 days: \$100% of Charter Fees
- Vessels 70'+, charters 21+ days & One-way charters have a separate policy. Call for details.

Optional Travel Protection Insurance, once purchased, is non-refundable

What to Expect on Charter Day

Skipper Briefing | Onboard Orientation, Safety Equipment/Inventory Inspection & Boat Handling Check-ride

AYC's check out process will take an average of 2 ½ to 3 hours. Our procedure is designed to get you underway in a reasonable time with a good understanding of the yacht. Plan to arrive at the office a few minutes prior to your scheduled check-out time to allow for any last-minute arrangements. *Upon arrival, a credit card imprint will be required for incidentals that may occur during your charter.*

Skipper Briefing - attended in office before proceeding to boat – approximately one (1) hour and includes:

- ◊Clearing Customs ◊Boat Service & Emergency
- ◊Check In Procedures ◊Hard to Navigate Cruising Areas

Onboard Orientation & Boat Handling – approximately two (2) hours and includes:

- ◊Electronics, Plumbing, Engine, Rigging, Etc. ◊Location of All Safety Gear
- ◊Slip & Marina Maneuvering ◊Handling Characteristics

Skipper and a Deckhand are required to be present for entire briefing. You cannot load personal belongings and provisioning on the yacht until after the systems check and check-ride are completed.

Sleep-Aboard Check-Out Policies

If you have requested a Sleep-Aboard for the evening prior to your charter departure day, your arrival time is 4:00 PM the day before your charter. During the summer season we take a limited number of Sleep-Aboard bookings. The turnaround on these vessels is only 3 to 5 hours, since the previous charter returns early in the afternoon of the day of your requested pre-boarding. In the few hours available, our crews do any necessary cleaning, maintenance, repairs and inspection of equipment.

Please be patient. Our staff is NOT permitted to grant you access to the boat while it is being prepped for your charter.

Please note: If the boat arrives late or is in need of more attention than usual, our crew may have to work late to accomplish this. We will make every effort to accommodate your Sleep-Aboard request, however, if for reasons out of our control it becomes impossible to put your charter party aboard, we will refund your sleep-aboard fee and assist you in securing motel accommodations at the charterer's expense

Please be aware that your cruise cannot start until daybreak of your scheduled charter day when insurance coverages is in force. Insurance is in force the date shown on your contract. *The Cruising Guarantee takes effect on the first day of your charter.*

How To Reach AYC

Anacortes Marina
2415 T Ave, Suite 2
P.O. Box 69
Anacortes, WA 98221

800.233.3004
Local: 360.293.4555
Fax: 360.293.6683
Email: info@ayc.com

Summer Hours:
Monday thru Sunday 9am – 5pm
unless otherwise noted

WELCOME ABOARD!

Charts & Books Aboard Every Vessel

It is our goal to provide a safe trip for you & your crew. We provide the following publications aboard each vessel:

- ◇Waggoner Cruising Guide
- ◇Chapman’s Piloting & Seamanship
- ◇Ports & Passes – *tides and currents*
- ◇Waterproof Chart #43
- ◇Canadian Paper Chart #3463
- ◇Evergreen Cruising Atlas
- ◇Washburne’s Tables *Sail Only*
- ◇The Current Atlas (Companion piece to Washburne’s Tables) *Sail Only*

These publications are also available for purchase prior to your charter for planning purposes. Please refer to the Books & Charts Order Form in your charter packet or call the office to place an order.

Provisioning

Two large supermarkets, an all-natural meat market, liquor store and specialty wine shops are available for provisioning on your own. We have an Essentials Kit provisioning service for Galley Essentials only. Please return the appropriate form to order.

Crossing into Canada – YOU ARE RESPONSIBLE TO RESEARCH CURRENT RULES BEFORE YOU GO!

A valid **passport** or **Nexus Card** or **Enhanced Driver’s License** is required for entry in both directions, and a letter from parent(s) for children unaccompanied by both parents. COVID travel restrictions may be in place – **KNOW BEFORE YOU GO!** When entering Canada and re-entering the U.S., you must comply with the standard restrictions and procedures applying to all international travelers. Please take time to review the separate customs information details included in the charter information packet, but please note, this is NOT a definitive list.

~Visit Canada Customs or the US Customs & Border Protection websites for the most current restrictions/requirements~

Communications

Each vessel has at least one VHF radio.

- Transmissions are line-of-sight & range limited
- Use for emergencies or marina contact

Contact our office by phone (800-233-3004). The San Juan and Gulf Islands have reliable cell coverage although please confirm with your cell phone carrier that you will have roaming service in the area.

Our vessels are equipped with at least one 12-volt outlet (car charger compatible).

What to Pack

Pack light! Bring clothes that can be layered to be comfortable in the varied conditions you are likely to encounter. Bring non-skid soled shoes, a hat and sunscreen.

Storage aboard boats is limited so restrict your baggage to soft sided luggage and duffel bags that are easy to stow.

Complimentary Items on all boats

- ◇Linens & Towels*
- ◇Pillows & Pillow Protectors
- ◇Blankets & Comforters
- ◇Outboard Fuel
- ◇Ice Chest on Request**
- ◇Two (2) Bags of Ice on Request**
- ◇Local Shuttle Service (9am-5pm)

- ***Extra bedding and towels may be rented for salon/dinette conversions.**
- ****Ice chest and two bags ice available on request.**

Starter Pack/Pump-out Service Available \$70.00 + tax (automatically included on every charter)

Kitchen Towels, hot pads, sponge, garbage bags, coffee filters, 1-roll paper towels, 2-rolls marine TP per head, tank treatment, window spray cleaner, dish soap, hand soap, 1-BBQ propane green canister, hotel-size beauty essentials.

Pump-out Service will pump your holding tank(s) on your return for the final holding tank pump-out. Please note: **YOU ARE RESPONSIBLE TO PUMP YOUR HOLDING TANK(S)** during your charter. **PLEASE DO NOT ALLOW TO OVERFILL.**

3/9/23 cc